

Robert Smith  
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### Career Summary:

I began my Information Technology career by joining the Army to become a '25 Foxtrot' which in a nutshell was a telecom position. Gaining valuable experience, I was honorably discharged and recruited by Perot Systems to operate a VOIP telephone system for one of their home-builder clients. I eventually transitioned to another of Perot's clients in the Healthcare sector applying my computer skills to support several Electronic Healthcare Record (EHR) implementations on the west and east coast. Perot Systems was acquired by Dell in 2009. Once EHR deployments were completed I then moved to a role providing on-call support for > 1500 devices at local facilities. I was laid off from Dell due to a workforce reduction & restructuring in 2012. I then began doing work for DoD as a contractor and government employee, filling mostly Cybersecurity roles.

### Accomplishments:

Installed thousands of networked devices in support of 3 major EHR initiatives, on schedule and within budget allowing hospitals to receive time dependent government incentives for 'Meaningful Use' adoption of EHR systems.

Created process utilizing USMT in my organization's environment. This enabled fast & thorough mass desktop replacement, all while minimizing impact to the user. My process became standard training for >100 service techs.

Recipient of Army Commendation, Army Achievement, Iraq Campaign, Good Conduct, Global War on Terrorism Service Medals & Driver's badge.















Employee of the month – June 2009 from Perot Systems for successful go-live of Harbor Hospital EHR systems.

Received 'Outstanding Performance Award' July 2013 for support on the USMC IT SIPRNet Support contract from Jacobs.

Provided detailed ACAS & STIG vulnerability and remediation reporting to senior staff that was instrumental to success of Command Cyber Readiness Inspection (CCRI) at NAVAIR Point Mugu.

<b>Work History:</b> (References available on request)	
Aug 2017 – Oct 2019 Security Consultant	Remote Endpoint Security engineer for managed services provider, specializing in McAfee ePO managed antivirus suite. Configure products to align with PCI and HIPPA requirements, provide support to auditors, and work with vendor to resolve product issues.
Nov 2016 – Aug 2017 System Administrator	Government contractor providing best practice implementation and deployment of network devices, Vulnerability remediation, Switch upgrades, TIA586B punch-down & cabling.
Nov 2014 – Nov 2016 IT Specialist	GS-2210 IT Specialist, ensured compliance with STIG & CTO directives, gather information required for POA&M to further RMF and accreditation efforts. Leader of a small team of DoD contractors in this role.
Feb 2013 – Nov 2014 System Administrator	Government Contractor responsible for overseeing and maintaining NOSC infrastructure & appliances. Supplied IA ATO support, analyzed network systems, assisted with ATO and system vulnerability scanning support, respond to IAVA/IAVB.
Mar 2006- Nov 2012 Network Analyst	Responsible for IMACs of VOIP telephone system, roll-out of networked EHR endpoints, & provided on-call support meeting stringent SLA requirements. Heavy travel.
May 2001 – Apr 2006 Army MOS25F	Network Switching Systems Operator Maintainer. Installed, operated and maintained tactical voice, video and data communications, team chief in an ATM Node Center responsible for troubleshooting & installation of LOS microwave, satellite, and tropo-scatter radio links onto NIPRNet, SIPRNet & PSTN.

<b>Education:</b> (B.S. in progress)	
Western Governors University Information Security	31 Units
Victor Valley College Information Technology	26 Units
Chaffey College Information Technology	30 Units

Certifications:	Current pursuit: CompTIA Linux+		
CompTIA A+ CompTIA Network+ CompTIA Security+  NOV2010 - Current			
ISC <sup>2</sup> CISSP  MAY2013 - Current			
CIW Site Development Associate CIW Web Foundations Associate  JUL2018 - Current			
ITIL Foundations V3  SEP2013 - Current			
MCTS Windows 7 MTA Network Fundamentals MTA Windows OS Fundamentals  DEC2015 - Current			
CCNA Routing & Switching CCNA Cyber Ops CCNA Security  JUL2015 - Current			
EC-Council CEH  SEP2016 - Current			

**Software Experience:**

Windows  
Windows Server  
Red Hat & Debian Linux  
USMT  
Cisco IOS  
Cisco Call Manager  
Cisco Unity  
Altiris  
Acronis  
Symantec Ghost  
VMWare  
VirtualBox  
Wireshark  
Microsoft Office 2010  
Dameware  
VNC  
McAfee ePO / HBSS  
Symantec Antivirus  
DISA STIG viewer & SCC  
Sourcefire / Snort IDS  
Putty & WinSCP  
Secure CRT  
Pumpkin TFTP  
Vulnerator  
Nessus / ACAS  
Host Data Loss Prevention  
Rogue System Detection  
Host Intrusion Prevention  
VirusScan  
Microsoft SQL  
Wireshark  
McAfee ENS Threat Prevention

**Hardware Experience:**

PCs  
Servers  
Laptops  
Tablets  
Motorola MC70 handhelds  
Symbol bar-code readers  
Workstations on wheels  
Laser printers  
HP Jet Direct  
Zebra thermal printers  
Ink-jet printers  
Impact printers  
Wireless access points  
VOIP phones  
Routers  
Switches  
LOS transmission systems  
UPS systems  
T586B Patch panels  
Cable Management  
KG-175D  
Singgars Radio  
Electronics / Soldering  
Hirsch Access Controllers  
PA Systems  
Network Data Loss Prevention