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| Robert Smith  Victorville, CA 92394  (909)486-3759 |  |

Career Summary:

I began my Information Technology career by joining the Army to become MOS 25F which in a nutshell was a telecom position. Gaining valuable experience, I was honorably discharged and recruited by Perot Systems (a managed service provider) to operate a VOIP telephone system for one of their home-builder clients. I then transitioned to another of Perot's clients in the Healthcare sector applying my computer skills to support several Electronic Healthcare Record (EHR) implementations on the west and east coast. Perot Systems was acquired by Dell. I was laid off from Dell due to a workforce reduction & restructuring so I began doing work for DoD as a contractor and government employee, filling mostly Cybersecurity roles. The lure of remote work then brought me back to working for MSPs where I was part of a team that maintained Antivirus suites for multiple Fortune 500 clients.

Accomplishments:

Installed thousands of networked devices in support of 3 major EHR initiatives, on schedule and within budget allowing hospitals to receive time dependent government incentives for 'Meaningful Use' adoption of EHR systems.

Created process utilizing USMT in my organization’s environment. This enabled fast & thorough mass desktop replacement, all while minimizing impact to the user. My process became standard training for >100 service techs.

Recipient of Army Commendation, Army Achievement, Iraq Campaign, Good Conduct, Global War on Terrorism Service Medals & Driver’s badge.

Employee of the month – from Perot Systems for successful go-live of Harbor Hospital EHR systems.

Received ‘Outstanding Performance Award’ for support on the USMC IT SIPRNet Support contract from Jacobs.

Provided detailed ACAS & STIG vulnerability and remediation reporting to senior staff that was instrumental to success of Command Cyber Readiness Inspection (CCRI) at NAVAIR Point Mugu.

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| Work History: | (References available on request) |
| Jan 2020 – Jan 2022  NTT Data  Security Analysis Specialist | Responsible for vulnerability scanning, antivirus suite, investigation/response to threats, and user access administration and provisioning activities for various systems |
| Aug 2017 – Oct 2019  Atos  Security Consultant | Remote Endpoint Security engineer for managed services provider, specializing in McAfee ePO managed antivirus suite. Configure products to align with PCI and HIPPA requirements, provide support to auditors |
| Nov 2016 – Aug 2017  DirectViz Solutions / Katmai  System Administrator | Government contractor providing best practice implementation and deployment of network devices, Vulnerability remediation, Switch upgrades, TIA586B punch-down & cabling. |
| Nov 2014 – Nov 2016  US Navy  GS-2210 IT Specialist | Ensured compliance with STIG & CTO directives, gather information required for POA&M to further RMF and accreditation efforts. Leader of a small team of DoD contractors in this role. |
| Feb 2013 – Nov 2014  Jacobs  System Administrator | Government Contractor responsible for overseeing and maintaining NOSC infrastructure & appliances. Supplied IA ATO support, analyzed network systems, assisted with ATO and system vulnerability scanning support, respond to IAVA/IAVB. |
| Mar 2006 - Nov 2012  Perot Systems / Dell Services  Network Analyst | Responsible for IMACs of VOIP telephone system, roll-out of networked EHR endpoints, & provided on-call support meeting stringent SLA requirements. Heavy travel. |
| May 2001 – Apr 2006  US Army  MOS25F | Network Switching Systems Operator Maintainer. Installed, operated and maintained tactical voice, video and data communications, responsible for troubleshooting & installation of LOS microwave, satellite, and tropo-scatter radio links onto NIPRNet, SIPRNet & PSTN. |

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| Education: | (B.S. in progress) |
| Western Governors University  Information Security | 31 Units |
| Victor Valley College  Information Technology | 26 Units |
| Chaffey College  Information Technology | 30 Units |

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| Certifications: | Current pursuit: CompTIA Linux+ |
| CompTIA A+  CompTIA Network+  CompTIA Security+  NOV2010 - Current |  |
| ISC² CISSP  MAY2013 - Current |  |
| CIW Site Development Associate  CIW Web Foundations Associate  JUL2018 - Current |  |
| ITIL Foundations V3  SEP2013 - Current |  |
| Azure Fundamentals  MCTS Windows 7  MTA Network Fundamentals  MTA Windows OS Fundamentals  APR2021 - Current |  |
| EC-Council Certified Ethical Hacker (CEH)  SEP2016 - Current |  |
| Cisco Certified Network Associate (CCNA)  Cisco Certified CyberOps Associate  MAY2018 - Current |  |
| Okta Certified Professional  NOV2021 - Current |  |

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| Software Experience: | Hardware Experience: |
| Windows  Windows Server  Red Hat & Debian Linux  USMT  Cisco IOS  Cisco Call Manager  Cisco Unity  Altiris  Acronis  Symantec Ghost  VMWare  VirtualBox  Wireshark  Microsoft Office  Dameware  VNC  McAfee ePO / HBSS  Symantec Antivirus  DISA STIG viewer & SCC  Sourcefire / Snort IDS  Putty & WinSCP  Secure CRT  Pumpkin TFTP  Vulnerator  Nessus / ACAS  Host Data Loss Prevention  Rogue System Detection  Host Intrusion Prevention  VirusScan  Microsoft SQL  Wireshark  McAfee ENS Threat Prevention  Crowdstrike | PCs  Servers  Laptops  Tablets  Motorola MC70 handhelds  Symbol bar-code readers  Workstations on wheels  Laser printers  HP Jet Direct  Zebra thermal printers  Ink-jet printers  Impact printers  Wireless access points  VOIP phones  Routers  Switches  LOS transmission systems  UPS systems  T586B Patch panels  Cable Management  KG-175D  Sincgars Radio  Electronics / Soldering  Hirsch Access Controllers  PA Systems  Network Data Loss Prevention |